

E-STATEMENT APPLICATION FORM

ONE Bank Branch where Account is maintained: _____ Date: _____

Customer Name: (i) _____ (ii) _____

Customer Contact Address: i) _____

ii) _____

Contact Number: i) Mobile: _____ Home: _____ Office: _____

ii) Mobile: _____ Home: _____ Office: _____

i) Email Address: _____

ii) Email Address: _____

Customer Date of Birth: i) _____ ii) _____ (as applicable)

Applicable Account Numbers:

(i) _____ (ii) _____ (iii) _____

Note: Use Attached Sheet for more than one “E-Statement User Account”.

E-Statement User Account Information:

- User Name: _____ Preferred User Login Name: _____
 - User Mobile Number: _____ User Email: _____
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(Optional Fields): This is Applicable for Customers – A Password Recovery Option

For your security, please answer any two (2) of the following questions. The answers to the chosen questions will be required in future, if you need to reset your Password or ID:

(i) Your favourite colour: _____

(ii) Your three (6) digit lucky number: _____

(iii) Name of your childhood friend: _____

(iv) Name of your favourite City/Town: _____

TERMS AND CONDITIONS

- Completed Application Forms to be submitted to any **ONE Bank PLC Branch**. No facsimile applications forms are acceptable.
- E-statements or Web statements may not be used for official purposes. It will be available solely for customer’s information purposes only.
- Application Forms should be signed by the **authorized signatory(s) to the account**.
- If the Password or ID requires to be reset, customers should download this form and fill in all information including the answers to the two Secret Questions originally furnished to the Bank.
- By signing this form, the **Account Holder(s) and Authorized Signatory(s) to the account** hereby agree(s) to indemnify ONE Bank PLC from all risk and responsibilities arising out of misuse or improper use of the Web Statement.
- The **Account Holder(s) and Authorized Signatory(s)** hereby agree(s) that ONE Bank PLC will not be responsible for any disruption of the E-Statement or Web Statement Service due to any mechanical failures on the part of ONE Bank PLC as a service provider or as a result of mismatch between our records and User ID and Password that Account Holder’s used.
- The E-Statement or Web Statement Service will continue to be available until otherwise advised to the Bank in writing by the Account Holder(s).
- These Terms and Conditions and disputes thereof will be governed by the Laws of Bangladesh.
- ONE Bank PLC reserves the right to amend the Terms and Conditions for this E-Statement or Web Statement at any time without any prior notice or consent of the Account Holder(s).
- ONE Bank PLC reserves the right to collect Service Charge in future for availing the E-Statement or Web Statement facility. The Bank will however issue necessary notice to the Account Holder(s) prior to imposing such charges.

ACCOUNT HOLDER’S DECLARATION AND ACCEPTANCE

I/we hereby declare that the information provided in this application is true to the best of my/our knowledge. I/we further declare that I/we have read the Terms and Conditions and agree to abide by the same. I/we also authorize ONE Bank PLC to make available financial information pertaining to my/our account(s) through the Bank’s website.

Account Holder’s Signature

Account Holder’s Signature

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Date:.....

.....
Date:.....

For more information on ONE Bank PLC E-Statement or Web Statement Service, please visit our website <http://www.onebank.com.bd> or email us at info@onebank.com.bd

Bank Use Only: Account Holder’s Signature Verified by the ONE Bank Branch

Branch Name..... Verified By..... Signature.....
[Name and PA Number] [Official Seal]

